

# DAVID CARR

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## LOCKSMITHS & ALARMS

Hello

Welcome to your new Samsung Techwin CCTV.

### Smartphone Connection

To view your CCTV footage from your iPhone, please download iPOLIS from the app store. If you have an android smartphone the App is called iPOLIS.

Please note: if we have not originally set up your alarm to work on your smartphone, you will need the following.

Requirements to enable smartphone us for the systems above.

- public IP address (must be a Static IP)
- Router user name, password, brand of router
- Local IP range

We can arrange an IT company to set this up for you if you do not understand the above requirements. We will also need to return to your site to enable this function.

If you're having problems with your alarm, please call us on 02 9389 8543.

### How to use your CCTV system

Below are some quick tips on how to use your CCTV (User manual attached):

How to use the DVR (main functions)?

On the DVR, the main buttons you will use are:

- Mode – press this when you want to change the display to view all cameras on monitor
- Number buttons – each camera is assigned to a number starting at number 1. Press a number to get a full screen of that camera. Press Mode return to view all cameras

To access a DVR or restricted menu, you should have logged in to the DVR.

- Click <Login>
- The login dialog appears.
- By default, initial ID and password are set to "admin", and "4321".

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### How to search past footage?

You can perform the search for recorded data by the time or by the search criteria such as an event. You can access the <Search> menu directly in Live mode.

- In Live mode, right-click any area of the screen. The Live menu appears.
- Select <Search>. Or, press the [SEARCH] button on the remote control or the front panel.
- The Search menu appears. If you have not checked "POS USE" in the "Main Menu > Device > POS Device" menu, the Search menu does not include the "POS Search" item. (Page 50)
- The search can be restricted by the Auto Delete function. Refer to "Setting the Recording > Record Option". (Page 56)

Time Search - You can search for recorded data of a desired time. As the time to display may be different depending on the time zone and the DST standard time, the time of data recorded in the same time can be displayed differently depending on time zone and DST settings. Using the mouse may help make setup easier.

- Select <Time Search> in the <Search> menu.
- Select a date to search. Refer to "Using the Calendar". (Page 37)
- The record data on the specific date will be listed. The display bar is different according to the data type. So check the data type for the color in the left pane.
- Use direction buttons (◀ ▶) to set the search criteria and press the [ENTER] button.
  - Go to First : Moves to the earliest date.
  - Go to Last : Moves to the most recent date.
  - Time : Enter a time to perform the search or use the up/down button <> to select one.
  - Previous/Next Page : Moves to the previous / next page. (Use the remote control or the buttons on the front panel.)
  - Zoom In : The map enlarges in detail. It will switch in the sequence of 24 hours - 16 hours - 8 hour - 4 hours.
  - Zoom Out : The map will switch in the reverse order of the detailed mode above. It will switch in the sequence of 4 hours - 8 hour - 16 hours - 24 hours. Double-click a desired time to zoom it in/out.
  - Preview : Click <Channel> and select (click, drag) a time in <Duration> to display a still image for the portion. - If the selected channel does not contain any recorded data, it will be marked black.
- Select a data item and click <Play>. The screen switches to the data playback mode.

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To play - You can play data stored in the HDD and backup a desired portion of the data. Using the mouse may help make setup easier.

- In Live mode, click <Play> in the right-click menu or < > in the launcher menu, or press the Play button on the remote control or the front panel.
- Use the up/down button (up and down arrows) to select a menu. For data search, refer to <Search>. (Page 70)
- Select a data item and click <Play> in the Search menu. The selected data is played and the play launcher appears on the screen. If there is an existing data, <Play> will start immediately without performing the search.
- Playback Information : Displays the date and time of the current data in the top corner.

### How to record to a USB memory stick?

To back up selected footage (from previous question)

- Insert usb stick into usb port on DVR
- Click <image is two disks > to set the current time to the start time of backup; you can specify a backup area using the mouse (yellow triangle).
- Click < image is two disks > again to set the current time to the end time of the backup and the “Backup Range” window appears.
  - Type : Supports formats of DVR, AVI and SEC. Refer to a list of formats in “Setting the Backup”. (Page 60)
  - Device : Select a backup device. (select your usb stick)
  - Check Capacity : Enables you to check the capacity of the selected storage device.
- If you want to return to the Live screen in Play mode, click < > in the launcher menu or press the [⏪] button on the remote control or the front panel.

### How long will your DVR record footage?

The DVR only records when there is movement in front of the camera. As a rule, for a 1 terrabyte DVR with 4 cameras, the DVR will record up to two months if there is low traffic. In high traffic circumstances, the footage may be recorded for up to 3-4 weeks. Traffic includes people walking in front of camera, outdoor plants and trees moving in the wind etc. It should be noted that the DVR will record on a rolling basis meaning that new footage replaces the oldest footage on a continuous basis. As the drive is continuously active, it may need replacing every 2 years.

I hope you enjoy your new Samsung CCTV system.

If you need any assistance please call us at 02 93898543

Kind Regards  
David Carr Team

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