

# DAVID CARR

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## LOCKSMITHS & ALARMS

Congratulations on your new Vista Alarm.

If you have any queries, please do not hesitate to contact us on 9389 8543.

The following are a few of the frequently asked questions:

### How do I arm/disarm the alarm?

*Answer: To arm the alarm (to turn on the alarm) enter 4 digit code and then press "Away" (button number 1). To disarm the alarm (to turn off the alarm) enter 4 digit code and then press "Off" (button number 2).*

### How do I arm/disarm the alarm in night/stay mode?

*Answer: If you have your alarm set up for night/stay mode (ie turn on alarm ONLY for down stairs and have alarm unarmed upstairs) then enter 4 digit code and then press "Stay" (button number 3). To disarm the alarm (to turn off the alarm) enter 4 digit code and then press "Off" (button number 2).*

### How do I change a user code?

*Please enter the master code + 8 + user number + new code. For example: if master code is 1234, to change user 04 enter: **1234 8 04 new code***

*To change master code which is user 2 it is **1234 8 02 new code new code***

*Note: you enter the new code for master twice. Please remember you must do each code change in sequence.*

### When the alarm is disarmed, why does the screen sometimes say "fault"?

*Answer: the screen displays "fault" when there is motion in front of a sensor (ie if someone has walked in front of a sensor while you are looking at the panel). There is no fault with your system.*

### What does it mean when the system says "Low battery"?

*Answer: Each alarm system has a back up battery to make sure your alarm operates for approximately 24 to 48 hours in case the power is cut. If the low battery signal is flashing on the screen then you need to replace the back up battery. Cause can be disruption to the power supply or the battery is past its used by date.*

*Specialising in home security including a complete locksmith Service (including master & restricted key Systems), alarm systems, back to base monitoring, keyless access, CCTV systems, safes (standard and fire resistant).*